

1-844-238-2070 Qatar Airways Jakarta Office

For travelers in Indonesia, knowing the right contact points for **Qatar Airways Jakarta Office** can make your journey smoother. Whether you need assistance with flight bookings, baggage queries, refunds, or customer support, the Jakarta office is the place to go.

In this guide, we cover the office **address**, **phone number**, **working hours**, available services, and details about **Qatar Airways Headquarters**.



Qatar Airways Jakarta Office – Address & Contact Information

Address:

Qatar Airways Jakarta Office
Gandaria City Office Tower, Jakarta, Indonesia

Phone Number:

 **+1-833-694-0311** (Jakarta Office Customer Service)

Working Hours:

 Monday to Friday – **9:00 AM to 6:00 PM**
Saturday – **9:00 AM to 1:00 PM**
Sunday – Closed

The office assists passengers with ticketing, flight changes, and general inquiries about Qatar Airways services in Indonesia.



Baggage Allowance

Carry-On Baggage:

- Economy Class: 1 carry-on bag + 1 personal item
- Business/First Class: 2 carry-on bags + 1 personal item

Checked Baggage:

- Economy Class: Usually 30 kg for international flights
- Business Class: 40 kg
- First Class: 50 kg

Special Baggage:

Oversized items, sports equipment, or instruments may incur additional fees. Always check your ticket and class-specific baggage allowance before travel.



Refund Status Check

If you need to cancel or reschedule your flight, Qatar Airways provides an easy way to check the status of your refund:

Steps:

1. Contact the **Jakarta office customer service** at +1-833-694-0311
 2. Provide your **ticket number** and booking details
 3. Refund processing times vary:
 - Credit card refunds: usually 7–10 business days
 - Other payment methods: may take longer
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Customer Care for Complaints/Comments

Qatar Airways is committed to passenger satisfaction. The Jakarta office handles:

- Flight issues and cancellations
- Lost or delayed baggage

- Refunds or compensation requests
- Special assistance requests

Customer Service Number: +1-833-694-0311

Email Support: Available via Qatar Airways customer service forms

Frequently Asked Questions (FAQs)

1. What are the office hours for Qatar Airways Jakarta?

Monday–Friday: 9:00 AM – 6:00 PM, Saturday: 9:00 AM – 1:00 PM, Sunday: Closed

2. How many bags can I bring for free?

Carry-on allowance depends on class; checked baggage depends on ticket type. Economy usually 30 kg.

3. Can I check my refund status online?

Refunds can be checked through the office or by contacting customer service.

4. What services does the Jakarta office provide?

Ticketing, flight changes, baggage inquiries, refunds, loyalty program assistance, and general customer support.



Qatar Airways Headquarters Details

Headquarters:

Qatar Airways Tower 1, Airport Road, Doha, Qatar

Phone: +1-833-694-0311

The headquarters is the hub for all administrative, operational, and customer service operations for Qatar Airways, which serves over 170 destinations worldwide.



Final Thoughts

For travelers in Indonesia, the **Qatar Airways Jakarta Office** provides convenient access to ticketing, flight support, and baggage assistance. Whether you need help with bookings, refunds, or customer complaints, the Jakarta office staff is ready to assist.

For international inquiries or more extensive services, the **Qatar Airways Headquarters in Doha** is the central point for global operations and passenger support.