

1-844-238-2070 Qatar Airways Jeddah Office

If you're traveling with **Qatar Airways** from Jeddah, knowing the office location, contact details, and available services can make your travel experience smooth and hassle-free. Whether you need assistance with flight bookings, baggage allowance, or customer service inquiries, the **Qatar Airways Jeddah Office** is your local point of support.

In this article, we'll cover everything you need — from the office address and phone number to services, working hours, customer care, and also details about **Qatar Airways Headquarters**.



Qatar Airways Jeddah Office – Address & Contact Information

Address:

Qatar Airways Jeddah Office
Prince Sultan Street, Al Andalus District, Jeddah, Saudi Arabia

Phone Number:

 **+1-833-694-0311** (Toll-Free Customer Service)

Working Hours:

 Monday to Friday – **9:00 AM to 5:00 PM**
 Saturday – **9:00 AM to 1:00 PM**
Sunday – Closed

Available Services at the Jeddah Office:

- Flight booking, cancellations, and changes
- Baggage inquiries and assistance
- Customer complaints, comments, and support
- Loyalty program (Privilege Club) assistance
- Special requests, such as assistance for elderly or differently-abled passengers



Qatar Airways Baggage Allowance

Carry-On Allowance:

Passengers may bring **1 cabin bag** and **1 personal item** onboard. Cabin bag weight allowance usually depends on the travel class.

Checked Baggage:

- Economy Class: Typically 30 kg per passenger
- Business Class: Typically 40 kg per passenger
- First Class: Up to 50 kg

Special Items:

Sports equipment, musical instruments, and oversized luggage can be carried with prior approval and may be subject to additional fees.

Tips: Always check your ticket type and route, as baggage allowance may vary depending on your destination and fare class.



Qatar Airways Refund Status & Customer Care

Refund Status:

If you cancel your booking or request a refund, the Qatar Airways Jeddah Office can assist you in tracking the status. Refunds are generally processed according to the payment method used for the booking.

Customer Care for Complaints/Comments:

For complaints, comments, or special assistance, you can reach Qatar Airways customer care directly through the Jeddah office or via their toll-free contact number. Services include:

- Flight schedule changes
- Refund inquiries
- Baggage complaints

- Special passenger assistance

Frequently Asked Questions (FAQs):

Question	Answer
What are the office hours of Qatar Airways Jeddah Office?	Monday to Friday 9:00 AM – 5:00 PM, Saturday 9:00 AM – 1:00 PM, Sunday closed.
How much baggage can I carry for free?	Economy: 30 kg, Business: 40 kg, First: 50 kg. Carry-on includes one personal item.
Can I check refund status at the Jeddah office?	Yes, the office can provide updates on refund requests and assist with cancellations.
How do I file a complaint?	Contact the office via phone or visit in person for complaints or service feedback.
Are there services for special assistance passengers?	Yes, support is available for elderly, differently-abled, or passengers needing extra help.



Qatar Airways Headquarters Details

Headquarters:

Qatar Airways is headquartered in Doha, Qatar at:

Qatar Airways Tower 1, Airport Road, Doha, Qatar

 Phone: +1-833-694-0311

The headquarters manages global operations, administration, and strategic planning for the airline, ensuring smooth operations across its network of over **170 destinations worldwide**.



Final Thoughts

The **Qatar Airways Jeddah Office** provides essential services for travelers in Saudi Arabia, from ticketing to baggage support and customer assistance. Whether you're booking a flight, checking baggage allowance, or inquiring about refunds, the office is your local point of contact.

For international or premium services, Qatar Airways' **headquarters in Doha** oversees all global operations, ensuring a high standard of service for passengers worldwide.

Planning your travel with Qatar Airways from Jeddah? Keep their office contact details handy to make your journey as smooth as possible.