

1-844-238-2070 Qatar Airways Johannesburg Office

If you are traveling with **Qatar Airways** in South Africa, it's important to have accurate contact and service information. Whether you need assistance with flight bookings, baggage inquiries, or customer care, the **Qatar Airways Johannesburg Office** is your primary destination for support.

In this article, we cover the Johannesburg office details, services offered, customer care contact, and additional information about **Qatar Airways Headquarters**.



Qatar Airways Johannesburg Office – Address & Contact Information

Address:

Qatar Airways Office
Sandton City Office Tower, Johannesburg, South Africa

Phone Number:

 **+1-833-694-0311** (Customer Service & Bookings)

Working Hours:

 Monday to Friday – **08:00 AM to 05:00 PM**
Saturday – **09:00 AM to 01:00 PM**
Sunday – Closed

Services at the Johannesburg Office:

- Flight booking, ticket changes, and cancellations
 - Baggage inquiries and special handling requests
 - Assistance with frequent flyer accounts (Privilege Club)
 - Customer complaints and feedback support
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Qatar Airways Baggage Allowance

Qatar Airways has clear baggage policies to make travel convenient:

- **Carry-On:** Passengers are allowed **one carry-on bag** and **one personal item** free of charge.
- **Checked Baggage:** Allowance depends on fare type, route, and frequent flyer status. Standard allowance for Economy is usually **one or two checked bags** with specific weight limits.
- **Special Items:** Sports equipment, musical instruments, and oversized baggage may require additional arrangements.

Pro Tip: Always check your ticket for the exact baggage allowance and weight limits before travel.



Qatar Airways Refunds & Customer Care

Refund Status Check:

Passengers can inquire about ticket refunds by calling the Johannesburg office at **+1-833-694-0311** or contacting customer service. Refund processing times vary depending on the payment method and ticket type.

Customer Care for Complaints/Comments:

- Toll-Free Customer Care: **+1-833-694-0311**
- Assistance for flight delays, cancellations, or baggage issues
- Help with lounge access, special requests, or VIP services

Frequently Asked Questions (FAQs):

Question	Answer
What are the office hours for the Johannesburg office?	Monday–Friday 08:00–17:00, Saturday 09:00–13:00, Sunday closed.

How many bags can I carry for free on Qatar Airways?	One carry-on plus one personal item; checked baggage allowance depends on ticket class and route.
How do I check my refund status?	Contact the Johannesburg office or call customer service to confirm processing.
Can I bring oversized or special baggage?	Yes, but additional fees or arrangements may be required.
Does the office handle Privilege Club inquiries?	Yes, including account updates, membership services, and rewards questions.



Qatar Airways Headquarters Details

Headquarters Address:

Qatar Airways Tower 1
Airport Road, Doha, Qatar

Phone Number:

 **+1-833-694-0311**

Headquarters Overview:

Qatar Airways is the flag carrier of Qatar and operates flights to over **170 destinations worldwide**. The headquarters manages all airline operations, including flight scheduling, customer service, and administrative functions.



Final Thoughts

For travelers in South Africa, the **Qatar Airways Johannesburg Office** provides convenient support for booking, baggage, refunds, and customer care. Whether you're flying locally or internationally, having the office contact and understanding their services ensures a smoother travel experience.

For additional assistance or inquiries, calling **+1-833-694-0311** is the quickest way to get help directly from Qatar Airways staff in Johannesburg.