

1-844-238-2070 Qatar Airways Kuala Lumpur Office

For travelers flying with **Qatar Airways** in Malaysia, having the right contact information and understanding the services provided by the Kuala Lumpur office can make your journey smoother. From flight bookings and baggage inquiries to customer care and refunds, the **Qatar Airways Kuala Lumpur Office** is your key resource for assistance.

This blog post covers the office address, phone number, working hours, baggage policy, refund procedures, customer care, and FAQs to help you plan your travels efficiently.



Qatar Airways Kuala Lumpur Office – Address & Contact Information

Address:

Qatar Airways Kuala Lumpur Office
Level 20, Menara Maxis, Kuala Lumpur City Centre, 50088 Kuala Lumpur, Malaysia

Phone Number:

 **+1-833-694-0311**

Working Hours:

 Monday to Friday – **9:00 AM to 6:00 PM**
Saturday – **9:00 AM to 1:00 PM**
Sunday – Closed



Qatar Airways Baggage Allowance

Understanding **Qatar Airways baggage policy** helps avoid extra charges and ensures a smooth travel experience:

- **Cabin Baggage:**

Passengers are allowed **one carry-on bag** plus a personal item, such as a handbag or laptop bag.

- **Checked Baggage:**
 - Economy Class: Standard allowance depends on route, typically **30-35 kg**.
 - Business and First Class: Higher allowance, generally **40-50 kg**.
- **Special Items:**

Items like sports equipment, musical instruments, or oversized luggage may be accepted with additional fees.

 **Tip:** Always check your ticket class and flight route, as baggage allowances can vary depending on the destination.



Qatar Airways Refund Status Check

If you have canceled a flight or need a ticket refund:

- Refunds are processed according to ticket type (refundable or non-refundable).
 - Standard processing time: **7-10 business days** for credit card payments; cash refunds may take longer.
 - For inquiries regarding your refund, contact the Kuala Lumpur office at **+1-833-694-0311** or the Qatar Airways customer service team.
-



Qatar Airways Customer Care – Complaints and Comments

Qatar Airways ensures excellent customer service for all travelers:

- **Customer Care Phone (Malaysia):** +1-833-694-0311
- Assistance is provided for flight changes, cancellations, baggage issues, loyalty program inquiries, and complaints.

Common issues handled:

- ✓ Flight delays or cancellations
 - ✓ Lost or damaged baggage
 - ✓ Refund or ticket changes
 - ✓ Special travel assistance
-

Frequently Asked Questions (FAQs)

1. What are the working hours of Qatar Airways Kuala Lumpur Office?

- Monday to Friday: 9:00 AM – 6:00 PM
- Saturday: 9:00 AM – 1:00 PM
- Sunday: Closed

2. How much baggage am I allowed on Qatar Airways?

- Economy: 30-35 kg checked baggage depending on route.
- Business/First Class: 40-50 kg checked baggage.
- Cabin baggage: One carry-on plus personal item.

3. How can I check my refund status?

- Contact the Kuala Lumpur office or customer service for updates on refund processing times.

4. Can Qatar Airways handle oversized or special baggage?

- Yes, with additional charges. Contact the Kuala Lumpur office for details and booking assistance.

5. How do I contact customer care for complaints?

- Call **+1-833-694-0311** to speak with a representative regarding complaints, suggestions, or ticketing issues.



Qatar Airways Headquarters Details

For international queries or corporate concerns, Qatar Airways' global headquarters is located in **Doha, Qatar**:

Address: Qatar Airways Tower 1, Airport Road, Doha, Qatar

Phone Number: +1-833-694-0311

Working Hours: Monday to Friday – 8:00 AM to 7:00 PM

Qatar Airways is the national airline of Qatar and flies to more than 170 destinations worldwide. Its headquarters manages global operations, corporate administration, and customer service coordination.



Final Thoughts

Whether you are booking a flight, checking baggage policies, or managing a refund, the **Qatar Airways Kuala Lumpur Office** is your primary point of contact in Malaysia. For international inquiries, the **Doha headquarters** provides full support for travelers across the globe.

Always remember to call ahead to confirm working hours and services to ensure a smooth and hassle-free travel experience.