1-844-238-2070 Qatar Airways Manila Office

For travelers flying with **Qatar Airways** from the Philippines, having the correct contact information and understanding the services offered at the **Manila office** is essential. Whether you need help with flight bookings, baggage allowance, refund status, or customer support, the **Qatar Airways Manila Office** is your go-to resource.

This guide provides complete details, including office address, phone number, working hours, available services, and information about **Qatar Airways Headquarters**.

Qatar Airways Manila Office – Address & Contact Information

Address:

Qatar Airways Office

Manila, Philippines (Exact office location: check via customer service for appointments)

Phone Number:

+1-833-694-0311 (Manila Office Customer Service)

Working Hours:

Monday to Friday – 9:00 AM to 6:00 PM Saturday – 9:00 AM to 1:00 PM Sunday – Closed



Qatar Airways Baggage Allowance

Qatar Airways offers a clear and passenger-friendly baggage policy:

- Carry-On Allowance:
 - Each passenger is allowed 1 cabin bag and 1 personal item.
- Checked Baggage:

- Economy Class: Typically 1–2 checked bags depending on fare type and route.
- Business/First Class: 2–3 bags depending on destination and weight limits.
- Weight limit: Usually **30–50 kg total**, depending on class and route.

• Special Items:

Sports equipment, musical instruments, and oversized luggage are handled as special baggage, subject to additional fees.

Tip: Always verify your baggage allowance on your ticket or through the customer service number to avoid extra charges.

💸 Qatar Airways Refund Status Check

If your flight is canceled or rescheduled, you can check your **refund status** via customer support at the Manila office.

Processing Time:

- Credit card payments: Usually processed within **7 business days** after approval.
- Cash or bank transfer: Up to **20 business days** depending on the method.

For assistance with your refund, you can call the Manila office at **+1-833-694-0311**. They can also provide guidance if your ticket was booked through a travel agent.

Qatar Airways Customer Care for Complaints/Comments

The Manila office provides support for complaints, comments, and other service requests.

- Customer Care Number: +1-833-694-0311
- Services handled include:
 - ✓ Flight delays or cancellations
 - ✓ Lost or delayed baggage
 - ✔ Refund and rescheduling issues

✓ Special assistance requests

FAQ – Quick Answers

| Question | Answer |
|--|---|
| How can I contact Qatar Airways Manila office? | Call +1-833-694-0311 during office hours for inquiries and assistance. |
| What is the baggage allowance for Economy Class? | Usually 1–2 checked bags up to 30–35 kg depending on your route. Carry-on plus personal item allowed. |
| Can I get a refund for a canceled ticket? | Yes, processed via customer support; time depends on payment method. |
| Are special items allowed? | Yes, sports equipment, instruments, and oversized luggage are accepted with possible fees. |
| What are the Manila office working hours? | Monday to Friday: 9 AM – 6 PM; Saturday: 9 AM – 1 PM; Sunday: Closed. |



m Qatar Airways Headquarters Details

Qatar Airways is headquartered in **Doha**, **Qatar**, serving as the main hub for its operations worldwide.

Headquarters Address:

Qatar Airways Tower 1, Airport Road, Doha, Qatar

Phone Number:

+1-833-694-0311

Working Hours:

Monday to Friday - 8:00 AM to 7:00 PM Friday – Partial hours (varies)

The headquarters manages flight operations, customer service, ticketing, and global administration.



For travelers in the Philippines, the **Qatar Airways Manila Office** is essential for flight bookings, baggage queries, refund processing, and other customer service needs. For global inquiries or corporate matters, the **Qatar Airways Headquarters in Doha** serves as the central hub.

Calling the Manila office at **+1-833-694-0311** ensures quick assistance with your travel needs, making your journey smoother and stress-free.