

1-844-238-2070 Qatar Airways Melbourne Office

If you're planning to travel with **Qatar Airways** from Melbourne, Australia, knowing the right office contact information and available services can make your journey easier. Whether it's flight bookings, baggage inquiries, refund status, or customer support, the **Qatar Airways Melbourne Office** is your first point of contact for assistance.

In this article, we'll cover the office address, phone number, working hours, available services, customer care options, and frequently asked questions to help travelers in Melbourne.



Qatar Airways Melbourne Office – Address & Contact Information

Address:

Qatar Airways Melbourne Office
Level 7, 350 Collins Street, Melbourne VIC 3000, Australia

Phone Number:

 +1-833-694-0311

Working Hours:

 Monday to Friday – **9:00 AM to 5:30 PM**
Saturday & Sunday – Closed



Services Available at the Melbourne Office

The Qatar Airways Melbourne Office provides a variety of services to help passengers manage their travel efficiently:

- Flight booking and ticket purchases
- Changes and cancellations of existing bookings
- Special assistance requests for elderly or disabled passengers

- Baggage inquiries including oversized or special items
 - Loyalty program support for **Privilege Club** members
 - Customer service for complaints or feedback
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Qatar Airways Refund Status Check

If your flight is canceled or you need a refund, Qatar Airways offers a refund status service:

- You can contact the Melbourne office to inquire about your refund status.
 - Processing times may vary depending on your payment method: credit card refunds typically take 7–10 business days, while bank transfers or cash payments may take longer.
 - For tickets purchased through travel agents, the agent may also provide updates regarding your refund.
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Customer Care for Complaints and Comments

Qatar Airways takes customer feedback seriously. Passengers in Melbourne can contact the office for:

- Flight delays or cancellations
- Baggage loss or damage
- Refund disputes or ticket issues
- General complaints or suggestions

Customer Care Number (Melbourne): +1-833-694-0311

Working Hours: Monday to Friday – 9:00 AM to 5:30 PM

Frequently Asked Questions (FAQs)

1. What are the office hours for Qatar Airways Melbourne?

The Melbourne office is open from 9:00 AM to 5:30 PM, Monday to Friday, and closed on weekends.

2. How can I check my refund status for a canceled flight?

You can call the Melbourne office or inquire through the customer care number to get updates on your refund.

3. Can I change my booking at the Melbourne office?

Yes, the office can assist with flight changes, cancellations, and ticket upgrades depending on your fare type.

4. Does Qatar Airways Melbourne provide baggage assistance?

Yes, they handle baggage inquiries, including delayed, lost, or oversized items.

5. How can I provide feedback or complaints?

You can contact the Melbourne office via phone or in-person during office hours to submit complaints or feedback.

Qatar Airways Headquarters Details

For international travelers or inquiries beyond Melbourne, Qatar Airways' **headquarters in Doha, Qatar** is the central hub for administration, operations, and customer service.

Headquarters Address:

Qatar Airways Tower 1, Airport Road, Doha, Qatar

Phone Number: +1-833-694-0311

Qatar Airways operates flights to over 170 destinations worldwide and provides support for all ticketing, loyalty programs, and service-related inquiries through its global offices.

Final Thoughts

The **Qatar Airways Melbourne Office** is your main point of contact for booking assistance, baggage concerns, refunds, and customer support in Australia. By contacting the office or calling **+1-833-694-0311**, travelers can ensure a smoother, stress-free experience when flying with Qatar Airways.

Whether you're managing a booking, checking baggage rules, or seeking help with refunds, the Melbourne office is equipped to provide efficient and professional service.