

1-844-238-2070 Qatar Airways Mexico Office

If you're flying with **Qatar Airways** in Mexico, having the right contact and service information is essential. Whether you need help with flight bookings, baggage allowance, refunds, or customer support, the **Qatar Airways Mexico Office** is your go-to resource for smooth travel experiences.

In this article, we'll cover the **office address, phone number, working hours**, key services, **customer care**, and also include details about **Qatar Airways Headquarters**.



Qatar Airways Mexico Office – Address & Contact Information

Address:

Qatar Airways Mexico Office
Paseo de la Reforma 350, Cuauhtémoc, 06500 Mexico City, CDMX, Mexico

Phone Number:

 **+1-833-694-0311**

Working Hours:

 Monday to Friday – **9:00 AM to 6:00 PM**
Saturday – **10:00 AM to 2:00 PM**
Sunday – Closed



Qatar Airways Baggage Allowance in Mexico

Qatar Airways offers clear baggage policies depending on your route and class:

- **Carry-On Allowance:**
Economy Class passengers may bring **one carry-on bag** (up to 7 kg) and **one personal item** like a laptop bag or handbag.
- **Checked Baggage:**

- Economy Class: Usually **30 kg** per passenger for international flights.
- Business Class: **40 kg** per passenger.
- First Class: **50 kg** per passenger.
- **Special Baggage:**
Oversized or fragile items such as sports equipment, musical instruments, or medical equipment may be accepted with prior approval and may incur extra charges.

Pro Tip: Always check your ticket class and destination for the exact baggage rules before travel.



Qatar Airways Refund Status Check

If you need to cancel or modify your flight, you can check your **refund status** directly through customer service at the Mexico office or via phone.

- Refunds for credit card purchases typically process within **7–10 business days**.
- Refunds for other payment methods may take longer, usually up to **20 business days**.

For assistance with pending refunds or ticket changes, you can contact the office at **+1-833-694-0311**.



Qatar Airways Customer Care for Complaints & Comments

Qatar Airways Mexico Office provides support for complaints, suggestions, or post-travel concerns.

- **Customer Care Number:** +1-833-694-0311
- **Services Provided:**
 - ✓ Flight ticket bookings, cancellations, and changes
 - ✓ Baggage assistance and special handling requests
 - ✓ Loyalty program support (Privilege Club)

- ✓ Customer complaints and feedback management
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Frequently Asked Questions (FAQs)

1. What are the office hours of Qatar Airways Mexico Office?

Monday to Friday – 9:00 AM to 6:00 PM, Saturday – 10:00 AM to 2:00 PM, Sunday – Closed.

2. How many bags can I bring on Qatar Airways flights?

Carry-on plus one personal item are allowed. Checked baggage allowance depends on your class: Economy (30 kg), Business (40 kg), First Class (50 kg).

3. How do I check my refund status?

Contact the Qatar Airways Mexico Office at +1-833-694-0311 for updates on your refund.

4. Can I resolve flight complaints in Mexico City?

Yes, the office handles all flight-related complaints, including delays, cancellations, and baggage issues.

5. Are oversized items allowed?

Yes, but they require prior approval and may incur additional fees.

Qatar Airways Headquarters Details

Qatar Airways is headquartered in **Doha, Qatar**, and serves as the central hub for its global operations:

Address: Qatar Airways Tower 1, Airport Road, Doha, Qatar

Phone: +1-833-694-0311

Working Hours: Monday to Friday, approximately 8:00 AM – 7:00 PM

The headquarters manages international flight schedules, ticketing, loyalty programs, customer service, and administrative operations for Qatar Airways worldwide.

Final Thoughts

For travelers in Mexico, the **Qatar Airways Mexico Office** is your primary point of contact for flight bookings, baggage assistance, refunds, and customer care. Always check the office hours before visiting and keep the phone number **+1-833-694-0311** handy for quick support.

Whether you're flying locally or internationally, Qatar Airways provides world-class service, and its headquarters in Doha ensures consistent global standards across all offices.