1-844-238-2070 Qatar Airways Perth Office

If you're a traveler flying with Qatar Airways from Western Australia, knowing the details of the Qatar Airways Perth Office can save you time and make your journey much smoother. Whether it's flight reservations, baggage inquiries, refund requests, or special assistance, the Perth office is your trusted point of contact for all Qatar Airways services.

In this guide, we'll cover everything — from the office address and contact details to working hours, baggage allowance, refund process, and customer support information.



Qatar Airways Perth Office – Contact Details

Address:

Qatar Airways Perth Office Perth Airport, Terminal 1 Horrie Miller Drive, Perth Airport WA 6105, Australia

Phone Number:

1-844-238-2070 (Toll-Free Customer Helpline)

You can also reach Qatar Airways' general support team through local reservation numbers.

Working Hours:

(S) Monday to Sunday – 24 Hours

(Office counters at Perth Airport are open according to flight schedules.)

Services Offered at the Qatar Airways Perth Office

The Qatar Airways Office in Perth provides a wide range of passenger support and services.

Main Services Include:

- Flight ticket booking and rebooking
- Flight cancellations and refunds
- Baggage tracking and special item handling

- Privilege Club membership and upgrades
- Visa and travel document assistance
- Flight schedule information and changes
- Medical and disability assistance requests

Whether you're traveling for business, vacation, or connecting through Doha, the Perth office ensures a hassle-free experience before departure.

Qatar Airways Baggage Allowance

Understanding the **Qatar Airways baggage policy** is essential before you fly. The airline offers one of the most generous baggage allowances in the industry.

Economy Class:

- Checked Baggage: Up to **25–35 kg**, depending on fare type and route.
- Cabin Baggage: **1 piece up to 7 kg** + 1 personal item (handbag or laptop).

Business Class:

- Checked Baggage: Up to 40 kg total weight allowance.
- Cabin Baggage: **2 pieces** not exceeding **15 kg combined**.

First Class:

- Checked Baggage: Up to **50 kg** total weight allowance.
- Cabin Baggage: 2 pieces up to 15 kg combined.

Tip: Check your e-ticket or boarding pass for your exact allowance, as it can vary based on destination and ticket class.

Qatar Airways Refund Status Check

If your travel plans change, Qatar Airways makes it easy to apply for a **refund**. Refunds can be requested through the original booking channel or by contacting the **Qatar Airways Perth Office** directly.

Refund Policy Highlights:

- Refunds depend on fare type (refundable or non-refundable).
- Credit card refunds usually take 7–10 business days.
- Cash and cheque refunds may take up to 20 business days.
- Partially used tickets are refunded based on remaining flight value.

For quick updates on your refund or to modify your booking, you can contact customer service at **1-844-238-2070**.

Qatar Airways Customer Care for Complaints/Comments

The **Qatar Airways Customer Care** team ensures that all passenger concerns are handled promptly and professionally.

You can contact them for:

- Flight delays or cancellations
- Lost or delayed baggage
- Refund and compensation requests
- Booking corrections or seat changes
- Feedback, comments, or service complaints

Customer Care Helpline:

1-844-238-2070 (Available 24/7)

For passengers requiring special assistance, medical support, or group bookings, the Perth office staff provides personalized help tailored to your travel needs.

Frequently Asked Questions (FAQs)

1. Where is the Qatar Airways office located in Perth?

The Qatar Airways Perth Office is located at Terminal 1, Perth Airport, Horrie Miller Drive, WA 6105.

2. What are the office hours of Qatar Airways Perth?

The office operates 24 hours a day, seven days a week, aligning with Qatar Airways flight schedules.

3. What is the baggage allowance for Qatar Airways flights from Perth?

Economy passengers usually get 25–35 kg, while Business and First Class travelers enjoy 40–50 kg allowances.

4. How can I check my Qatar Airways refund status?

You can contact the customer care number 1-844-238-2070 or visit the Qatar Airways ticket office in Perth for refund updates.

5. Can I make flight changes at the Perth office?

Yes. The office assists with flight rescheduling, seat selection, and class upgrades, subject to fare conditions.

m Qatar Airways Headquarters Details

Headquarters Address:

Qatar Airways Tower 1, Airport Road, Doha, Qatar

Head Office Phone Number:

+1-833-694-0311

The Qatar Airways headquarters in Doha is the global hub for administration, operations, and customer support, ensuring world-class service across 170+ destinations.



The Qatar Airways Perth Office stands as a reliable support center for passengers flying to and from Western Australia. From ticket booking and baggage queries to refunds and upgrades, the team ensures that every traveler experiences smooth and efficient service.

If you're planning your next international trip via Doha, remember to save the Qatar Airways contact number 1-844-238-2070 for quick access to help whenever you need it.

Travel smart. Travel comfortably. Travel with **Qatar Airways**.

