

1-844-238-2070 Qatar Airways London Office

If you're traveling with **Qatar Airways** in the United Kingdom, knowing the correct office contact and services can make your journey much smoother. Whether it's ticketing, baggage inquiries, refunds, or customer assistance, the **Qatar Airways London Office** is your reliable point of contact.

In this post, we'll cover everything you need — from office address, phone numbers, working hours, services offered, customer care for complaints/comments, and details about **Qatar Airways headquarters**.



Qatar Airways London Office – Address & Contact Information

Address:

Qatar Airways London Office
1 Kensington Court, London W8 5DL, United Kingdom

Phone Number:

 **+1-833-694-0311**

You can also contact Qatar Airways customer service for UK bookings at **+1-833-694-0311**.

Working Hours:

 Monday to Friday – **9:00 AM to 6:00 PM**

Saturday – **10:00 AM to 2:00 PM**

Sunday – Closed

Services Available at the London Office:

- Flight ticketing, changes, and cancellations
- Baggage inquiries, including special baggage and oversized items
- Refund status checks and assistance with eCredits
- Customer care for complaints, comments, and general support

- Privilege Club (loyalty program) assistance
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Qatar Airways Baggage Allowance

Qatar Airways provides flexible baggage allowances depending on travel class, route, and ticket type.

- **Carry-On Allowance:**
Passengers are allowed **1 carry-on bag** and **1 personal item** (like a handbag or laptop bag).
- **Checked Baggage:**
 - Economy Class: Usually **1-2 bags**, weight allowance varies by route (typically 23-30 kg per bag).
 - Business & First Class: Often **2-3 bags** allowed, up to 32 kg each.
- **Special Baggage:**
Musical instruments, sports equipment, and other oversized items can be transported with prior approval.

Tip: Always check your ticket details before traveling, as baggage allowances can vary depending on the fare class and destination.



Qatar Airways Refund Status Check

Passengers can request refunds for eligible tickets and check the status through customer service.

- **Refund Processing Time:**
 - Credit card payments: Usually processed within **7-14 business days**.
 - Cash or other payment methods: May take longer depending on processing requirements.

- **How to Check:**

Contact the London office directly or call the Qatar Airways customer service number for updates on refund requests.



Qatar Airways Customer Care for Complaints/Comments

Qatar Airways offers comprehensive customer support for complaints, suggestions, and travel issues.

- **Customer Care Number (UK):** +1-833-694-0311
- **General Support & Reservations:** +1-833-694-0311

Common Issues Handled:

- ✓ Flight delays or cancellations
 - ✓ Lost or damaged baggage
 - ✓ Refund disputes or eCredit inquiries
 - ✓ Seat changes and special assistance requests
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Frequently Asked Questions (FAQs)

1. What are the working hours for Qatar Airways London office?

Monday–Friday: 9:00 AM – 6:00 PM

Saturday: 10:00 AM – 2:00 PM

Sunday: Closed

2. How much baggage can I take on Qatar Airways?

Carry-on plus 1 personal item for all passengers. Checked baggage varies by fare and class — Economy usually 1-2 bags, Business/First 2-3 bags.

3. How do I check the refund status of my ticket?

Contact the London office directly or call customer service for updates. Refunds typically take 7-14 business days to process.

4. Can I lodge complaints at the London office?

Yes, customer care representatives handle complaints, comments, and travel assistance.

5. Are there special baggage allowances for oversized items?

Yes, but prior approval is required. Fees may apply for items such as sports equipment or musical instruments.



Qatar Airways Headquarters Details

For global services, administration, and corporate matters, Qatar Airways operates from its headquarters in **Doha, Qatar**.

Headquarters Address:

Qatar Airways Tower 1, Airport Road, Doha, Qatar

Phone Number:

+1-833-694-0311

Qatar Airways is the flag carrier of Qatar and flies to over 170 destinations worldwide. Its headquarters manages operations, customer service, and corporate functions globally.



Final Thoughts

If you are traveling to or from London with Qatar Airways, the **London office** is your main point of contact for ticketing, baggage inquiries, refunds, and customer service. For international matters or corporate support, the **Doha headquarters** serves as the central hub for all airline operations.

Having the office phone numbers and knowing the working hours can save time and ensure smooth travel, while understanding baggage allowances and refund policies keeps your trip stress-free.